

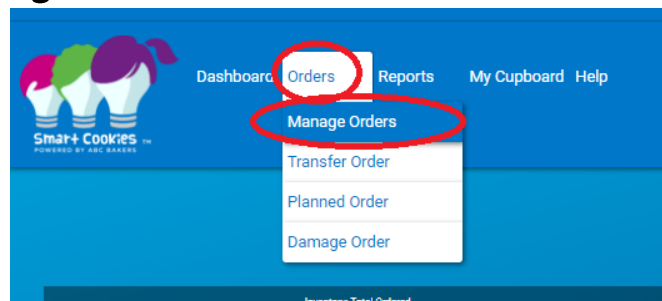
## Approving Planned Orders

It is important to remember that Planned Orders get priority over Unplanned Orders.

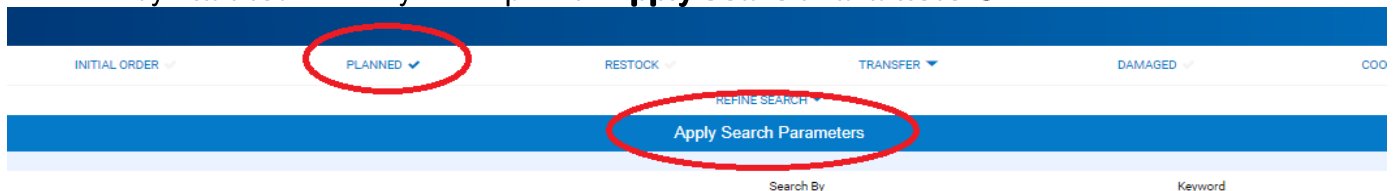
- Planned Orders should be pre-staged, if possible, to give you an idea of how much inventory is available for Unplanned Orders
- Only Approve a Planned Order when it has been picked up. Once **Approved**, orders will no longer show as Planned Orders. They will show as Cupboard to Troop (C2T) Transfer Orders
- Planned Orders not picked up within 48 hours can be cancelled and inventory made available for other troops
- Pull the **Planned Order Report w/Signature** at the beginning of the week to help you stage orders. Sign for troops to prevent multiple people touching the same pen
- Use the Planned Order sheets to help you stage orders. This slip can be placed on top of each troop's order to help you easily identify at time of pick-up. This can be given to each troop as a receipt

### Approving a Planned Order:

1. Log in to [Smart Cookies](http://abcsmartcookies.com) (abcsmartcookies.com).
2. Go to **Orders**; click **Manage Orders**.

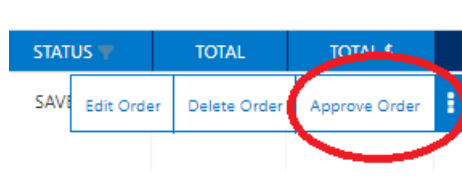


3. Filter by **Planned** for easy look up. Click **Apply Search Parameters**.

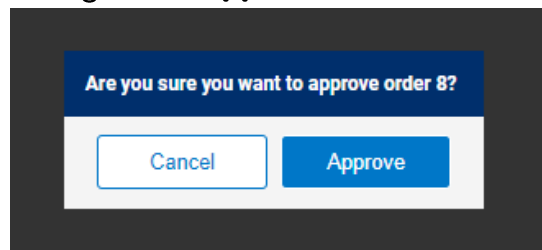


4. You will see a list of all **Planned Orders**. Find the order you are attempting to approve and the three dots on the far right. If you do not see them, you may need to scroll or zoom out on your screen.

5. Click **Approve Order**.

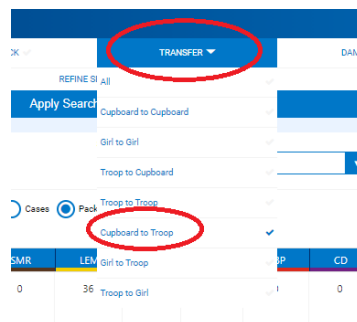


6. You will get a confirmation message. Click **Approve**.



7. The order will disappear from the Planned Order screen as it is now a Cupboard to Troop (C2T) transfer.

8. You can verify the order was Transferred by filtering the Manage Orders Screen to show **Cupboard to Troop** transfers instead of Planned Orders. Click **Apply Search Parameters**.



9. Notate the order number on your Planned Order Report w/Signature for record keeping.

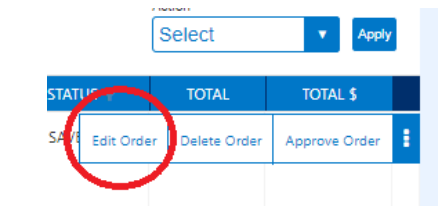
3 Results

DATE	ORDER #	TYPE	T
2/5/2021	3	C2T	99%
2/5/2021	4	C2T	99%
2/8/2021	8	C2T	99%

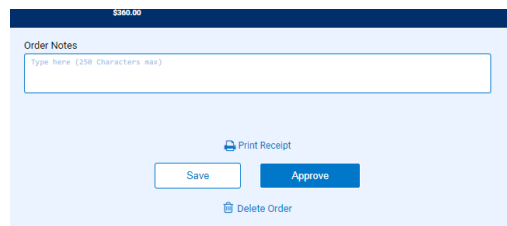
### Editing Planned Orders

Sometimes, troops will request to add/remove cookies at the time of pick-up. If you have sufficient inventory, you can accept their request. Please ensure you write this down on the Planned Order Report w/Signature. For example, they had ordered 3 cases Thin Mints but now would like 5 cases; you would cross out the number under Thin Mints on the report and write a 5 next to it.

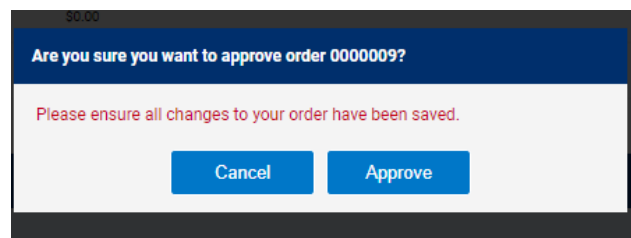
1. Follow steps 1-4 above.
2. Click **Edit Order**.



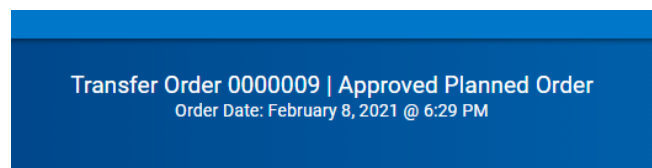
3. Make necessary edits to the order. Enter any necessary notes, such as “added 2 more cases of Thin Mints at time of pick-up”. Click **Save**.
4. Click **Approve** once all edits and notes have been saved.  
**Important:** If you do not click **Save** or click **Approve** before you click Save, your changes will not be saved. Only the original quantities will be transferred.



5. You will be shown a confirmation message. Click **Approve** or click **Cancel** if you have not saved all edits.



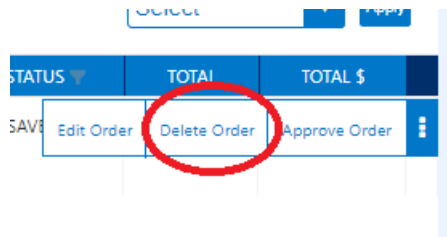
6. The order number will be shown at the top of the screen. Notate that on your Planned Order Report w/Signature for record keeping.



### Deleting Planned Orders

Sometimes troops will contact to let you know they no longer need their Planned Order or they may not pick-up within their 48 hour window. If this happens, you can delete the order and make the inventory available for other troops.

1. Follow steps 1-4 under Approving Planned Orders.
2. Click **Delete Order**.



3. The troop will be sent an email stating their order was cancelled.
4. Notate the order as **Cancelled** or **Deleted** on your Planned Order Report w/Signature.
5. Place the inventory back on the pallets with your other available inventory.