Representative Heartbeat

Fall 2018

WELCOME NEW & RETURNING REPRESENTATIVES!

For more than 100 years, Girl Scouts has been taking charge by taking action. We don’t just stand by, we step up. We applaud your commitment to doing just that as a Representative, and we look forward to working together to carry on our long tradition of engaging in the democratic process.

Service Unit Representatives are a big deal at GSHCC!

You might not realize it, but you have a very important role in our council. When serving as a member of the representative assembly, you are proudly stating your commitment to place the needs and desires of the council and service unit members above your own personal interests. Representing Girl Scouts Heart of Central California (GSHCC) in this manner is an honor and a privilege and is a wonderful way to build your resume’ for college applications and/or for your career.

One of the duties of a representative is to gather input from members in your community and share the feedback with the other members of the representative assembly at the Fall Forum.

Fall Forum 2018: Girl Scouts Get Outdoors

For 2018, the board of directors has requested member feedback about the outdoors. The questions are in an easy to complete questionnaire (Wufoo form), making it easier than ever to request and collect input from our members.

Begin by asking the Service Unit team to post and/or email out the link by Thursday, October 18. If you do not know who to ask, please contact your Service Team Coordinator or Member Support Specialist. The deadline to submit the feedback form is Sunday, November 4.

You may also want to consider presenting the topic at the next leader meeting and/or service unit team meeting. Ask the Service Team Coordinator to place the Fall Forum on an upcoming agenda.

Staff members will sort and tally the answers from your service unit, for you to present at the 2018 Fall Forum.

Be the first one in your service unit to answer the questionnaire; this will also help you become familiar with the questions.

What is Fall Forum?

Informal meetings of the representative assembly, at which relevant issues are discussed and input is sought.

TEST YOUR KNOWLEDGE

What is operations-influencing?

The answer is at the end of this newsletter.

Fall Forum 2018: Member Feedback

https://gshcc.wufoo.com/forms/q3hkiy91qm9jzd/
**MARK YOUR CALENDARS**

**FALL FORUM 2018**

There are two options to choose from – please identify the date and location that is most convenient for you and register today!

**Modesto – Saturday, November 10**  
3-4 p.m. (Modesto Winterfest is 10 a.m. to 1 p.m.)  
Modesto Regional Program Center

**Sacramento - Thursday, November 15**  
6:30-8 p.m.  
Sacramento Regional Program Center

**REGISTER NOW FOR MODESTO**  
**REGISTER NOW FOR SAC**

**ANNUAL MEETING 2019**

**What is the Annual Meeting?**

As a California nonprofit public benefit corporation, the GSHCC bylaws state that the Representative Assembly must hold at least one Annual Meeting in the month of February.

Girl Scouts Heart of Central California’s Annual Meeting provides a vital opportunity for you to be part of the influencing body on matters of importance to Girl Scouting across our 18 county jurisdictions. This includes voting on slates to elect Officers and Members-at-Large to the GSHCC Board of Directors, voting to amend the articles of incorporation and bylaws as necessary and participate in any other business that may come before the Representative Assembly.

Additionally this time is used to celebrate accomplishments of the council and present Board Approved Recognitions to outstanding volunteers.

**When and where is it?**

**Sacramento Saturday, February 2, 2019**  
Sacramento Association of Realtors – Mack Powell Event Center  
2003 Howe Ave, Sacramento, 95825

All Representatives MUST register to attend the Annual Meeting. Details to follow.

*An annual meeting packet will be sent via email approximately 30 days before the meeting.

Thank you for being the role models our girls need and for your time and talent in preparing our girls for a lifetime of leadership. The world needs more Go-Getters, Innovators, Risk-Takers and Leaders (G.I.R.L.s). We sincerely thank you for your active participation as a service unit representative.

Please reach out to us with any questions, ideas or concerns by calling 800-322-4475 or emailing governance@girlscoutshcc.org

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**TEST YOUR KNOWLEDGE**

**Q: What is operations-influencing?**

**A:** Operations-influencing is a 3 part process by which opinions and feelings are sought and considered by the Chief Executive Officer prior to a major operations decision (for example, a significant change in the service delivery system).

1. Girls and adults making their feelings known on key issues that affect Girl Scouting.
2. The Council management staff considering that information before making decisions related to the operational work of the Council.
3. Feedback being provided about both the final decision and the process used in making that decision.