girl scouts
heart of central
california

Accessing Safety Services

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1. Information about fire protection, law enforcement, and animal control services will simplify securing these services if needed.

2. For any serious emergency such as fire or aggressive intruders (animal or human) **always** call 911.

3. If you will be using a cellular phone for 911 calls remember that there may be a delay in accessing needed services. All 911 cellular calls in California are routed through the California Highway Patrol (CHP) dispatch centers. This means that there is a **large** volume of calls coming into the dispatch center which often causes delays in the answering of the calls. Be sure you allow the phone to ring continually until you get an answer.

   When using a cellular phone for 911 calls you will need to tell the CHP operator exactly where you are located (see your site plan and map) so that the call can be re-routed to the nearest emergency services dispatch center. Never rely on a cell phone as your only means of communication.

4. It is important to be aware of which agencies provide safety services in the area in which your event will be held. You will need to complete the following information for each event:

A. TELEPHONE

Location of nearest phone (that is **not** a cellular phone) to which you will have access during the event:

_____ Phone #: _____

B. FIRE PROTECTION

Name of agency: _____

Address of agency office nearest to event site:

Street Address: _____
CITY ZIP

Non-emergency phone # _____

C. LAW ENFORCEMENT

Name of agency: _____

Address of agency office nearest to event site:

Street Address: _____
CITY ZIP

Non-emergency phone # _____

D. ANIMAL CONTROL

Name of agency: _____

Address of agency office nearest to event site:

Street Address: _____
CITY ZIP

Non-emergency phone # _____