

# Support Options for Troop Leaders

## Local Service Unit

Each troop is part of a local Girl Scout community called a Service Unit led by a team of volunteers. While each service unit is unique they all provide support to the local Girl Scout troops by offering leader meetings and networking, local Girl Scout events, support during product programs and more. Check out your "Thank You & Next Steps" email for contact information or reach out to our customer care team.

## L.E.A.D. Webinars

Our monthly Leader Enrichment and Discussion (L.E.A.D.) sessions are for troop leaders, volunteers, parents and caregivers to find out more about Girl Scouts, ask questions and network with each other. More information can be found in the Troop Leader Networking Rally and Activities Calendar.

Every Second Thursday 10:00-11:00am

Every Third Tuesday 6:00-7:00pm

## New Leader Mentor Program

New Leader Mentors will check in with you throughout your first year and will provide guidance and support with getting your troop up and running.



Scan the QR code to complete the New Leader Mentor Request form

## First Year Troop Leader Patch Program

Participate in this special patch program for New Troop Leaders with your mentor or on your own. Check out the booklet in your new leader welcome packet for details.

## GSHCC Rallies

Create an account on rallyhood.com and join one or more of GSHCC's online communities. We recommend starting with the Troop Leader Networking rally.



News, updates and information for Girl Scout leaders scan the QR code or visit <https://rallyhood.com/36321>

## Virtual Office Hours

Drop in to our weekly virtual office hours to ask questions and get support from staff.

Every Tuesday 5:00-6:00pm

Every Thursday 12:00-1:00pm

Join: <https://zoom.us/j/92804470025>

Meeting ID: 928 0447 0025

Passcode: 783748

## GSHCC Customer Care

Our customer care team is available to help you with any questions or concerns you may have Monday through Friday 8:00am-5:00pm

Call: 800.322.4475

Email: [customercare@girlscoutshcc.org](mailto:customercare@girlscoutshcc.org)

LiveChat: [www.girlscoutshcc.org](http://www.girlscoutshcc.org)

# Additional Resources

## myGS Account

### My Troop Tab

Under your “My Troops” tab you can make changes to your troop meeting day, time and location as well as renew troop members, add troop volunteers to roles and send a direct link to interested girls who wish to join your troop.

### Volunteer Toolkit (VTK)

The VTK is a multi-faceted resource that includes detailed troop rosters, a library of meeting plans, a customizable year plan, resources and the portal to the annual finance report. Check out the VTK user guide for more information on this valuable resource.

### gsLearn

Explore a variety of different self-paced workshops and modules in gsLearn. Required and some recommended courses can be found on your dashboard. Additional courses can be found under “Content”.

## Troop Bank Accounts

Troops must have two unrelated trained leaders and two unrelated girls registered in the troop to be eligible to open a bank account. Once this criteria has been met you will receive an email with instructions.

## Grow Your Troop

- List your troop in the Opportunity Catalog
- Participate in local Family Information Nights (check the “Join” page for upcoming events)
- Distribute and post flyers at schools and in the community (templates available on rallyhood)
- Share troop openings on social media
- Ask your girls to wear their sashes or vests to school on meeting days
- Host a bring-a-friend night
- Recognize the role your girls play in growing their troop

## www.girlscoutshcc.org



### Girl Scout Events

Listing of local and regional events and activities hosted by service units, program partners and/or GSHCC staff.



### Camp and Outdoors

Information about troop, family, day, and sleepaway camps, along with outdoor opportunities and training.



### Forms and Documents

Includes frequently used forms such as financial forms, troop resources, awards and recognitions, risk management, and more.

## www.girlscouts.org

### Tips for Troop Leaders

Articles written by volunteers and GS Staff on a variety of topics.

### National Service Projects

Listing of service projects Girl Scouts can participate in.

### Traditions & Ceremonies

Details about many different Girl Scout traditions and ceremonies.

### Explore Girl Scouts

Free Activity downloads, how to videos and more to learn more about Girl Scouting.

### Ways to Participate

Links to resources regarding travel, outdoors, take action, etc.

## gsShop

Located in Sacramento and Modesto, our gsShop is your go-to source for Girl Scout uniforms, pins, badges, and books, along with the latest apparel, gifts, jewelry, accessories, and much more!

**Shop Online 24/7 at [www.girlscoutshcc.org](http://www.girlscoutshcc.org)**