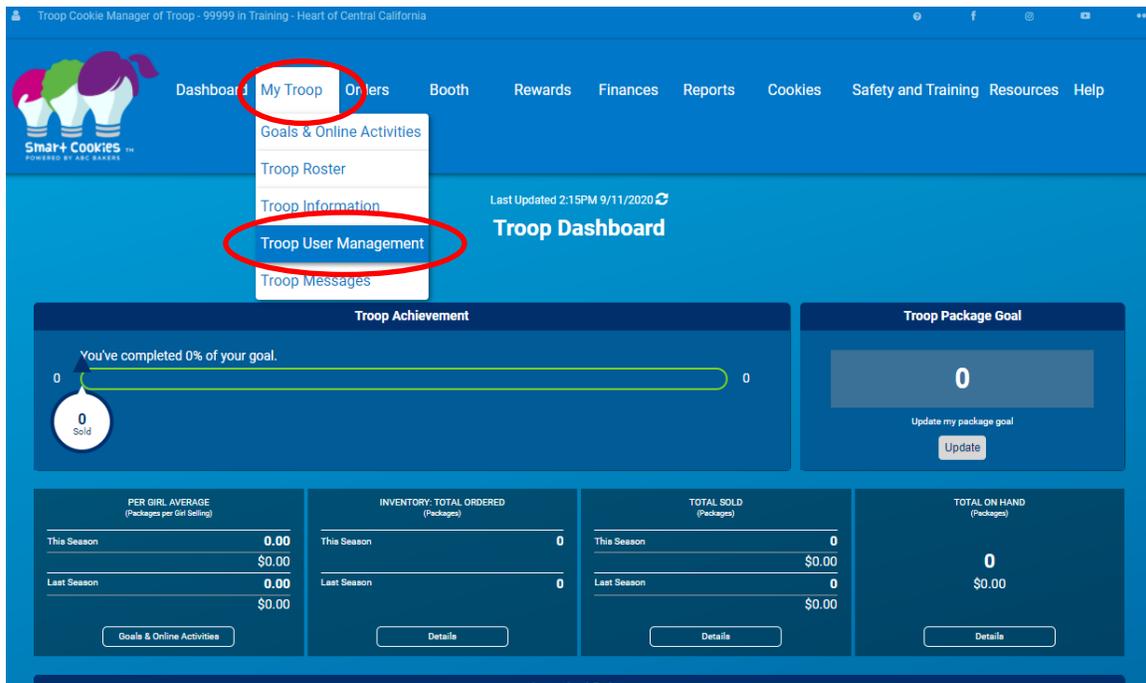
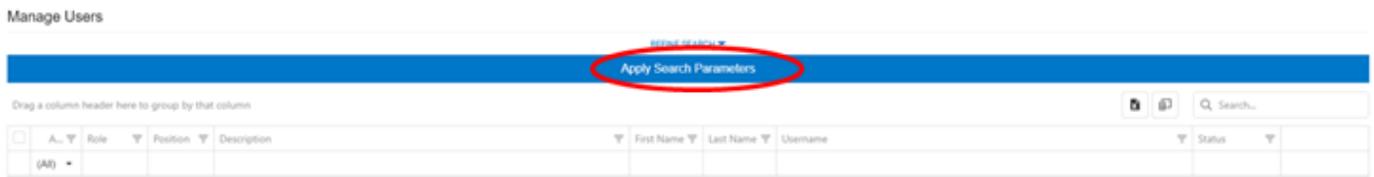


Retrieving Girl Registration Link

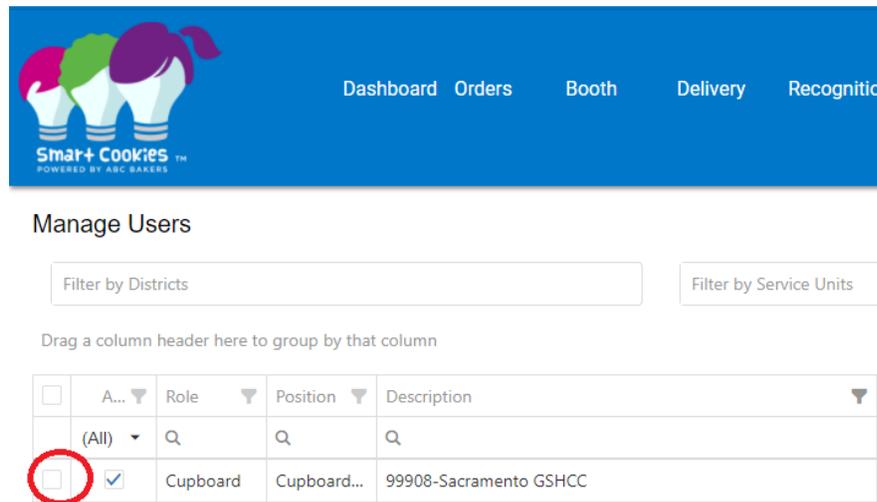
Are there girls in your troop who have not received the Smart Cookies registration email? Easily resend the link from Smart Cookies. Please ensure noreply@abcsmartcookies.com is in their email safe sender's list and that the email has not gone to spam.



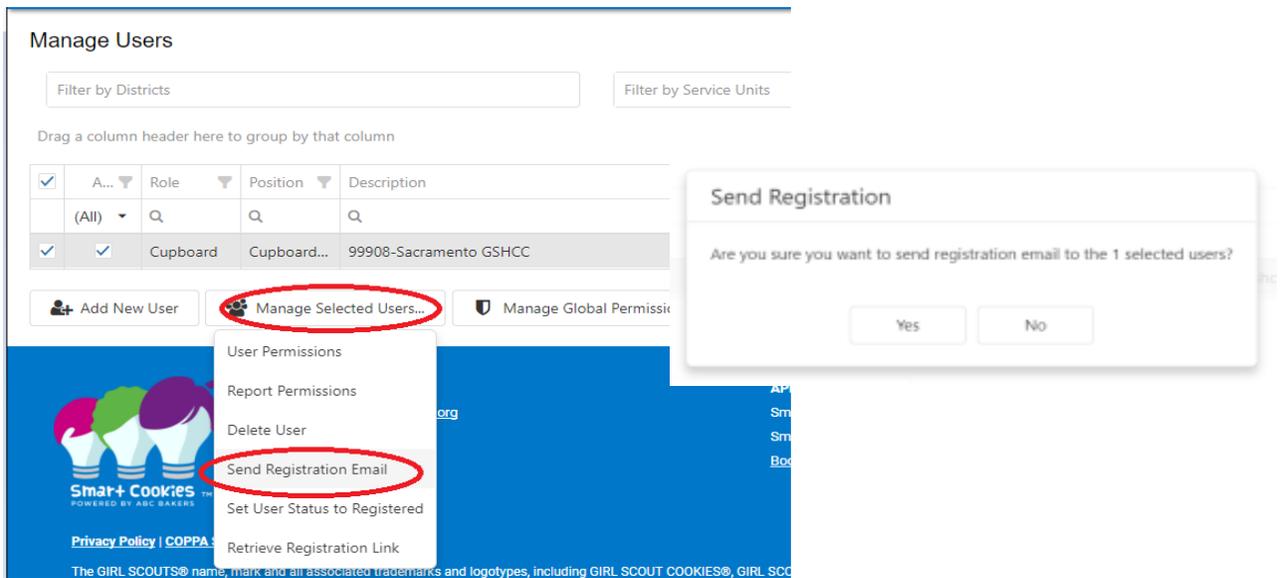
1. Log in to [Smart Cookies](https://abcsmartcookies.com) (abcsmartcookies.com).
2. Go to **My Troop**; click **Troop User Management**.
3. Click **Apply Search Parameters**.



- Click the checkbox to the far left of the user's name. Be sure you **do not** click the box in the **Active** column.



- Click **Manage Selected Users** then click **Send Registration Email**. You will get a pop-up. Click **Yes**.



The user should now receive a new email with their registration link. If they do not see the email, verify their email address is correct in Smart Cookies. If the email address is correct but the registration email is not showing, even in spam folders, try the below method.

The screenshot shows the 'Manage Users' interface. At the top, there is a navigation bar with links: Dashboard, Orders, Booth, Recognitions, Finances, Reports, My Service Unit, Tips & Tools, Cookies, Media, and Help. Below this, the 'Manage Users' section includes filter boxes for Districts, Service Units, and Troops, and an 'Apply' button. A table lists users with columns for First Name, Last Name, Username, and Status. A context menu is open over the table, listing actions like 'User Permissions', 'Report Permissions', 'Delete User', 'Send Registration Information', 'Set User Status to Registered', and 'Retrieve Registration Link'. The 'Retrieve Registration Link' option is circled in red. At the bottom of the interface, there are buttons for 'Add New User', 'Manage Selected Users...', and 'Send Registration Notification...'. The footer contains the Smart Cookies logo, 'ALSO VISIT' links to girlsoutcookies.org and girlsouts.org, 'APPS' for Smart Cookies Mobile and Cupboard, and the 'GSUSA COOKIE FINDER APP' available on Google Play and the App Store.

6. Click **Manage Selected Users** then click **Retrieve Registration Link**.
7. Click on **Copy Link**. You can now paste that link in an email.

