



Digital Cookie®

Training Material Index for ABC Council Volunteers

Registration

Volunteer Login	Tip Sheet
Forgot Password/Password Reset	Tip Sheet
Unlock Account	Tip Sheet
No Registration Email	Tip Sheet

Site Use

Service Unit Access	Tip Sheet	
Troop Dashboard	Tip Sheet	Video
Troop Site Setup/Links	Tip Sheet	Video
Troop Pickup Orders	Tip Sheet	Video
Troop Refunding Orders	Tip Sheet	Video
Troop Cheers	Tip Sheet	

Mobile App

Mobile App Troop	Tip Sheet	Video
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Customer Support Help

Smart Cookies Site (Smart Cookies Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	<ul style="list-style-type: none">• ABCSmartCookieTechSupport@hearthsidefoods.com
Direct Shipped & In-Person Delivery Order Inquiries	<ul style="list-style-type: none">• Order Status Page• Customer FAQs• Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	<ul style="list-style-type: none">• Volunteer FAQs• Parent/Girl Scout FAQs• Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	<ul style="list-style-type: none">• Contact Customer Support with Registration Issue• Contact Customer Support with Account Information Issue
Other	<ul style="list-style-type: none">• Contact Customer Support with Other Questions• Provide Feedback to Customer Support• Contact Customer Support for All Issues