















Digital Cookie®

Training Material Index for ABC Council Volunteers



Registration Tip Sheets

Volunteer Login	Forgot Password/ Password Reset	Unlock Account	No Registration Email
			

Site Use



Service Unit Access		Troop Dashboard		Troop Site Setup/Links	
Tip Sheet 		Tip Sheet 	Video 	Tip Sheet 	Video 
Troop Pickup Orders		Troop Refunding Orders		Troop Cheers	
Tip Sheet 	Video 	Tip Sheet 	Video 	Tip Sheet 	

Mobile App

Tip Sheet	Video
	

Digital Cookie Customer Support Help

Digital Cookie Registration & Account Information Support

Contact Customer Support with Registration Issue	Contact Customer Support with Account Information Issue
	





Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)

Volunteer FAQs	Parent/Girl Scout FAQs	Contact Customer Support with a System Issue
		

Direct Shipped & In-Person Delivery Order Inquiries

Order Status Page	Customer FAQs	Contact Customer Support with an Order Issue
		

Other

Contact Customer Support with Other Questions	Provide Feedback to Customer Support	Contact Customer Support for All Issues	Caregiver/Girl Scout Training Material Index
			

Smart Cookies Site

(Smart Cookies Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)

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