

Transfer Orders

It is important as a troop cookie manager to manage the troop's inventory of cookies. Whether you need to transfer cookies to a girl for individual sales, transfer package credits to girls for booth sales or you transfer cookies to another troop, you will need to know how to transfer cookies in Smart Cookies. All transfers are done in **PACKAGES**. There are three (3) types of transfers available for troops in Smart Cookies:

- **Troop to Girl (T2G)** Transfer packages with financial responsibility (girl will need to turn in collected money to the troop) or Transfer packages without financial responsibility (money was collected at a booth)
- **Troop to Troop (T2T)** transfer packages with financial responsibility to a troop that has requested additional cookies.
- **Girl to Troop (G2T)** transfer packages with financial responsibility from a girl back to the troop. The troop leader/troop cookie manager can choose to accept or decline excess inventory from a girl in the event of cancelled sales.

Please note: Orders entered in your troop's Initial Order do not need to be transferred as they are transferred to girls upon submission of the Initial Order.

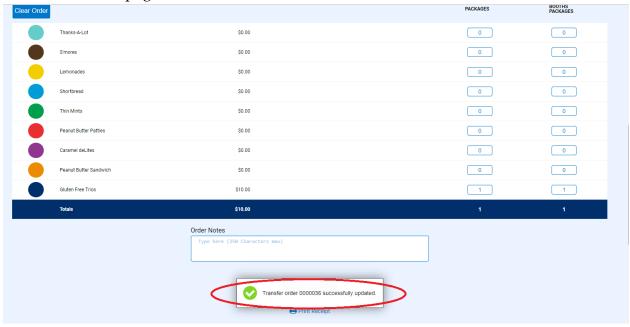
Smart Cookies Creating a Troop to Girl Transfer Video

Enter a Transfer:

- 1. Log in to <u>Smart Cookies</u> (www.abcsmartcookies.com).
- Go to Orders; click Transfer Order.

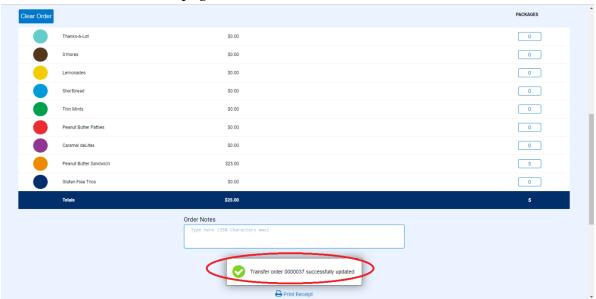


- 3. Select the type of Transfer from the drop down menu.
 - ➤ For Troop to Girl Transfers (T2G):
 - Follow Steps 1-2.
 - Select the girl's name from drop down menu.
 - Transfer <u>WITH</u> financial responsibility under the <u>PACKAGES</u> column (on the left). This transfer adds to the amount the girl would owe the troop because money will be collected by the girl and turned in to the troop.
 - Transfer <u>WITHOUT</u> financial responsibility under the <u>BOOTHS</u>
 PACKAGES column (on the right). This transfer does <u>not</u> add to the amount the girl would owe the troop because the money was collected at the booth sale.
 - *GSHCC recommends using the *Smart Booth Divider* instead of entering booth packages in this column. This will help reduce errors and will help your troop track sale trends at booth locations.
 - All packages transferred will count towards the girl rewards level.
 - Click **Save** when complete. A confirmation will appear at the bottom of the page with the order number.



- ➤ For Troop to Troop Transfers (T2T):
 - Follow Steps 1-2.

- The troop **releasing** the cookies will be responsible for processing the transfer in Smart Cookies.
- Select the troop you are transferring to under the To drop down menu and click Apply. Your troop will automatically populate in the From menu once that is done.
- Enter quantities in packages.
- Click **Save** when complete. A confirmation message will appear at the bottom of the page.

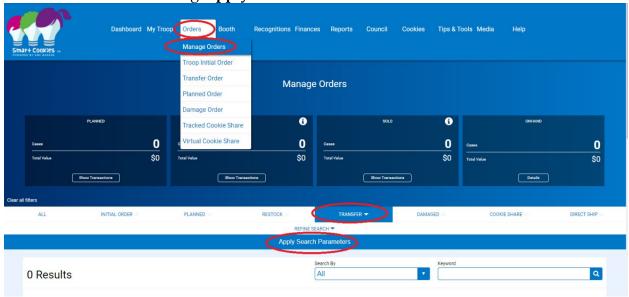


➤ For Girl to Troop Transfers (G2T):

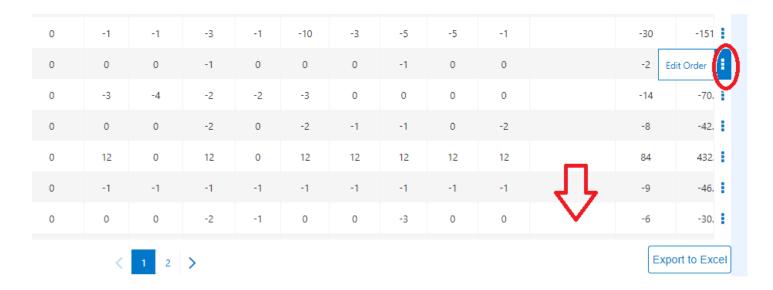
Caregivers assume financial responsibility for all packages requested. Accepting unsold packages from a girl is at the discretion of each troop.

- Follow Steps 1-2.
- Select girl name from the drop down menu and click apply.
- Use the PACKAGES field (on the left) to transfer cookies and financial responsibility back to the troop.
- Use the **BOOTHS PACKAGES** field (on the right) to transfer cookies back to the troop if the girl did not attend the booth sale.
- Click Save. A confirmation message will appear at the bottom of the screen.

From the **Manage Orders** screen, you can view all your troop transfers by selecting **Transfers** and then clicking **Apply Search Parameters**.

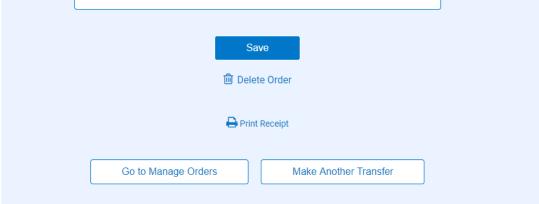


Use the gray bar below your orders to scroll all the way to the right-hand side and click the three dots to edit the order.



A receipt is emailed to the troop or girl receiving cookies, but a receipt can be printed by clicking the edit order option. You will see a **Print Receipt** option at the bottom of

the page.



Note: Run the **Troop On Hand Inventory** report to verify that all sold packages have been transferred to girls to maximize their rewards. Troops with a negative onhand inventory must correct these errors as it means they transferred more inventory than was transferred to the troop. For negative inventory, verify all transfer orders to the troop were processed and that transfers to girls do not exceed total packages. Negative inventory not fixed by troops will be corrected by GSHCC by through girl to troop transfers which could affect girl rewards earned.