Subject: Fall product has wrapped up—time to prepare for deliveries! 📦
Preheader: Fall Product Program | GSHCC

girl scouts heart of central california

The 2026 Girl Scout Fall Product Program may be finished, but the excitement isn't over yet! It's time to get ready for product and reward distribution. Delivery tickets for both products and rewards will be available on your M2 dashboard starting November 2.

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Important Dates

11/11-18 Product and Rewards Deliveries to SU Volunteers
11/25 Target Day to Deliver Products to Customers
12/05 Sky Glow Zone Experience

Service Unit Delivery

At delivery, carefully count all products and rewards to confirm quantities match your delivery ticket—no extras will be provided. Pay close attention to **cases vs. units** when checking your order. If there are any shortages, note them on the delivery ticket before signing, as signing confirms everything listed was received and GSHCC will not be able to replace any product.

Distribution to Troops

Use the **Troop Product Pickup Scheduler** to set pick-up dates and times, allowing enough time to sort products and rewards beforehand. Print and attach each troop's **Delivery Tickets** when organizing orders. When troops arrive, count items together before signing. Resolve any discrepancies on the spot, as no extra product is available. Once signed, the delivery ticket confirms correct quantities and troop responsibility.

Rewards and Experiences

You do not have access to make reward selections at the service unit level, but you will be able to see reward reports. Troops who opted out of rewards will not earn reward items or experiences but can still earn patches.

Girl Scouts who earned and selected the Sky Zone experience will enjoy a fun night with their sister Girl Scouts. Lasers, music and black lights transform the whole park into a crazy jumping dance club. Each girl will receive two hours of jump time admission, exclusive private party Room access, pizza, drinks and special swag. Adult supervision is required, and transportation is not provided. Earners will be contacted on November 2 with the information letter for this reward experience.

Juliette/IRG Participation

Juliettes/IRGS who participated in your service unit will pick up their product and rewards from you following the same process as other troops. Juliettes who earn Juliette Pathway Credits will have their cards mailed to them directly.

Resources

- You can find an FAQ, resources, M2 videos and more at **www.girlscoutshcc.org/fallproduct**.
- **Rallyhood** is also a great place to network and find all program resources and a calendar of events.
- For help with the M2 system, online orders, and magazines, please **contact M2 customer care**.
- Otherwise, reach out to GSHCC customer care by sending an email to **customercare@girlscoutshcc.org**.

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Have a question or need assistance?
Contact us for more information.

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