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The 2022 Girl Scout Cookie Program officially begins this week! While we know this year will look different due to COVID-19, we want to remind you of all the great ways to participate. GSHCC is covering credit card fees for the Heartland payment system in order to make [contactless options](#) available to all troops. Direct Ship orders are sent from ABC Bakers directly, so customers will receive cookies earlier. GSHCC also continues to offer 50% off shipping on Direct Ship orders of six packages or more to make cookies accessible to more customers.

**Important  
Dates**

January 10 - Smart Cookies uploads begin  
**January 14 - 2022 Girl Scout Cookie Program begins**  
January 30 - Initial Order ends  
January 31 - Goal Getter Patch deadline  
January 31 - ACH Authorization Forms due  
January 31 - Troop Initial Order and Early Recognition Orders Due  
January 31 - Last day to select Older Girl Proceeds (if eligible)  
February 3 - Pre-Authorization Charge  
February 18-20 - National Girl Scout Cookie Weekend  
February 19 - Mega Drop (North)  
February 21 - Mega Drop (South)  
February 25 - Booth sales begin  
February 25 - Cupboards open  
March 10 - ACH #1  
March 20 - Cookie Program ends  
March 23 - Main and Troop Recognition Orders Due  
March 24 - ACH #2  
March 31 - ACH #3  
Wednesdays, 6-7 p.m. - [Q&A session](#) (check [Rallyhood](#) for full schedule as dates may change)

## Booths & Alternatives to Booths

Due to COVID-19, please ensure your troop members are keeping up with the [latest guidelines](#). Remember to utilize all the great features built into Smart Cookies, as there are many [ways to participate](#). Remember, booths are limited to four girls and must have at least two adults. You can find full booth guidelines and additional resources, such as the [Virtual Booth Guide](#), on [Rallyhood](#) and on [our website](#).

## Troop Training

Training is required for troops to receive their cookie supplies and to participate in the program. Online training is live in gsLearn and can be found by searching “634 Troop Cookie Manager Training 2022” in

the content library. You will receive a completion certificate once you complete the online training.



## Participation Requirements for Troops:

If you have not done so, be sure to complete training and submit a [Volunteer Position Agreement](#). Please ensure all participating girls in your troop are registered for MY22 and have filled out a [Parent Permission Form](#). We also recommend families review the [Caregiver/Girl Guide](#).

## Smart Cookies



Didn't receive your Smart Cookies registration email? Please ensure [noreply@abcsmartcookies.com](mailto:noreply@abcsmartcookies.com) is in your safe sender list, so emails don't end up in spam. Reach out to your service unit cookie manager for help resending the email, if necessary.

[ACCESS SMART COOKIES](#)

## Just In Time Training

Do girls in your troop need their registration email? You can find a Just In Time training for [Retrieving Girl Registration Links](#) at [girlscoutshcc.org/resources](http://girlscoutshcc.org/resources).

Need help with online order taking? Check out other Just In Time trainings:

- [Setting Up Girl Accounts](#)
- [Customer Experience \(E-card and Social Link\)](#)
- [Girl Online Order Taking](#)

You can find Smart Cookies videos on [ABC Bakers' YouTube page](#).



## Girl Delivery

Girls who plan to offer Girl Delivery must select that option upon setting up their Smart Cookies account. They will need to total up Girl Delivery orders and provide them to you for entry in the Initial Order.

## MegaDrop



Troops attending Mega Drop are encouraged to bring a loader, especially for larger orders, but it's not required. Troops must attend their regional event location and should work with all troop members to ensure their troop's order is picked up at the event. If your service unit hosts a regional Mini Drop, be sure to connect with your service unit cookie team for more information.

Want to volunteer at Mega Drop? [Register](#) for a volunteer role. Girl Scouts Cadettes and older can volunteer at the event, with adult supervision. COVID-19 is ever-changing, and the cookie distribution team will continue to evaluate and share guidelines as we get closer to the event. For now, we intend to adhere to the following guidelines:

- Requiring masks for all volunteers and staff, including delivery agent staff and people in vehicles
- Providing disposable masks, hand sanitizer, and disinfectant wipes
- Encouraging each troop to bring their own loader to assist with organizing cookies in vehicles
- Wiping down high-touch surfaces frequently
- Ensuring social distancing and providing distance markers, where possible

## Financials

GSHCC is once again covering the Smart Cookies/Heartland payment fees! Troops are responsible for all other payment system fees. More information can be found on Page 12 of your [Troop Cookie Manager Guide](#).

An [ACH Authorization Form](#) is required if your troop did not participate in 2021 product programs. Troops that participated in the 2021 product programs should refrain from submitting the form unless banking information has changed. An ACH pre-authorization will be processed on February 3. Troops who do not have a cleared pre-authorization will be contacted by GSHCC and will not be able to pick up cookies until it has been resolved.

## Help & Resources

There are many great resources available. Contact your service unit cookie manager if you have trouble finding what you need.

[Cookie Resources Page](#) - Forms, Guides, Just in Time Trainings and more

[Tools for Success](#) - Door hangers, pitch cards, Safety Tips and more

[ABC YouTube](#) - Smart Cookies video tutorials

[ABC Flickr](#) - themed images

Smart Cookies Tech Support - 800.853.3730 or

[ABCtech@westonfoods.com](mailto:ABCtech@westonfoods.com)

GSHCC Customer Care - [customercare@girlscoutshcc.org](mailto:customercare@girlscoutshcc.org)

We can't wait to kick off a successful program with you!



**Have a question? Don't be shy!**  
**Contact us for more information.**

This email was sent to: [Kara.Nuzback@girlscoutshcc.org](mailto:Kara.Nuzback@girlscoutshcc.org)

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